

## Flamerite Landscape Wall Mounted Electric Fire

### INSTALLATION OF THE FIRE

**The inset dimensions For the Landscape are: depth 15.5cm, height 58cm and width 57.5cm.**

To prevent the fire from being pulled over it must be secured into place. In the instruction pack there will be two sets of four screws. The 20mm cross head self- tapers are for securing the fire into a Flamerite fireplace suite. The 20mm flat head screws and black rubber expansion nuts are for securing into a standard fireplace either through marble or directly into a wall. The frame is magnetically attached, remove to access the four mounting keyhole slots.

1. When fitting the fire into a Flamerite fireplace suite, place the fire evenly into the hole and mark off through and at the **TOP** of each keyhole slot where on the back panel the screws are to go in. You may either screw the self- tapers directly into the MDF back panel or use a 2.5mm drill bit to start the hole. We recommend you drill no deeper than approx 5mm.
2. If fitting as a hole in the wall, place the fire evenly into the hole and mark off through and at the **TOP** of each keyhole slot where on the wall the expansion nuts are to go in. A 9.5mm hole is required and we recommend the use of a 2.5mm drill bit to start the hole. Remove the fire and drill the holes. Push the expansion nuts into each hole.

You may either place fire back into the hole and secure into place using the screws provided or leave the fire out and tighten the screws so they are approx 3mm away from the back panel. Line up the larger part of each keyhole slot with each of the four screw heads and carefully push the fire down and into place. Tighten each screw and reattach the frame. Be aware to push down on the spring-loaded door catch when doing so at the top left corner.

A key feature of this fire is the enclosed effect area with no visible heat source. Therefore the fire will sit slightly away from the wall as to help it draw in the necessary air to enable the flame effect and heater to work properly. Where the inset fire is being used in an existing chimney, it is important that the chimney is blocked off to prevent airflow problems with the fire. Where a chimney is not blocked off sufficiently it will cause the heater to cut out and the flame effect to stop or work poorly.

**IMPORTANT: The fire must be positioned so that the plug socket is accessible once the fire has been installed. In the unlikely event of breakdown access must be allowed for so that the fire maybe be serviced. This involves the fire being moved forward in order to access the rear. The mains cable must therefore be long enough to allow this. If the removal of the plug is absolutely necessary for installation, cut off in an area within 100mm only of the plug itself. Do not cut the cable fireside of the connector block; doing so will affect you warranty.**

### **Electrical connections**

Your appliance comes fitted with a plug that incorporates a 13A fuse. The replacement fuses must be 13A and ASTA approved. If the fuse cover is lost the plug must not be used until a replacement cover, of the same colour, is obtained an electrical retailer. The appliance is fitted with a moulded plug if it is necessary cut off the plug, for any reason, it must be discarded immediately with the fuse removed. Under no circumstances should any attempt be made to reuse the plug, do not insert into any 13A socket as this could cause a hazard.

### **WARNING THIS APPLIANCE MUST BE EARTHED**

#### **IMPORTANT**

The wires in the mains lead are coloured in accordance with the following code.

Green and yellow:	EARTH
Blue:	NEUTRAL
Red:	LIVE

As the colours of the wires in the mains lead of this appliance may not correspond with the colour markings in your plug proceed as follows: -

The wire which is coloured green and yellow must be connected to the terminal in the plug which is marked with the

letter E, or coloured green or coloured green and yellow, or marked with the earth symbol  
The wire which is coloured blue must be connected to the terminal in the plug which is marked with the letter N, or coloured black. The wire which is coloured brown must be connected to the terminal in the plug which is marked with the letter L, or coloured red.

If the mains cable is damaged it must be replaced by the manufacturer or an authorised technical service centre.

### Fuel effect (pebbles and/or driftwood)

Once the fire has been installed in the correct position unpack the fuel effect from the accessory box. Pushing the door inward mid way down the right side and releasing will open and close the door. Add the desired amount of fuel effect by simply placing them onto the tray around the curved screen.

### OPERATING THE FIRE

There is a **main on/off** switch behind the door, this is marked with **I/O** and will need to be switched to **I (standby)** to operate the fire. In the **O** position (**off**) you will be unable to operate the fire. The fire can be operated either by manual (open door) or remote control.

1. To turn the fire on, simply press and release the **FIRE ON**  button on the remote or manual keypad.
2. To set the flame effect to your desired brightness press + or - buttons marked **DIMMER1**  1.
3. For heating the fire must be switched on. To give 750watts of heat, press then release the button marked **ON/OFF HEAT**  **O/I**. To increase the temperature to 1500watts press then release button marked **HI/LO** or  **I/II**. You may alternate from 750watts to 1500watts by pressing **HI/LO**  **I/II** at anytime. To turn the heater off, press then release the button marked **ON/OFF**  **O/I**. The heater will always start in the lower setting
4. To turn the fire off press then release the button marked **FIRE OFF**  .

## OPERATING THE FIRE continued....

**Areas around the front of the fire will become hot when the heater is activated. We strongly recommend small children be kept away from having any direct contact with the appliance by means of fitting a fireguard. This appliance is not intended for use by persons (or children) with reduced physical sensory or mental capabilities or lack of experience or knowledge unless they have been given supervision or instruction concerning the use of the appliance by the person responsible for their safety. Children should be supervised to ensure they do not play with this appliance.**

### Automatic safety cut out

The heater is fitted with an automatic cut out to prevent any damage due to overheating. The heater will automatically cut out if the airflow is obstructed. **Never** cover the air inlets or outlets. To reset the fire, switch the fire off, remove the cause of overheating and allowed to cool for a suitable period then switch the fire back on.

### MAINTENANCE

**Before any maintenance/cleaning is undertaken always disconnect the fire from the mains power supply.**

### **Replacing Lamps (Dimmable 240V 5W 3000k E14 LED lamps): Replacements are available from Flamerite Fires.**

Please note that replacement Lamps are only covered by a 2 year warranty from date of purchase. To change the flame effect bulbs allow a suitable time for the bulbs to cool. Open the front door (as described in **Controls**) remove then replace the blown light bulb and close the door. The light bulbs for sidewall illumination require you first to open the front door (as described in **Controls**) and unscrew the two visible screws holding the amber sidewall in place. Remove the retainer and then the sidewall. Replace the blown light bulb, put back the sidewall and retainer with the two screws and close the door.

### Changing or matching remote frequency

If you receive a replacement remote in case of loss/damage or your remote interferes with another appliance near by you are able to change to an alternative frequency/address by following a simple procedure.

1. Make sure the fire is turned to standby (off, but not from the mains) and the LED on the manual keypad is lit.
2. Press and hold the heater on & heater Hi/Low buttons together for 5 seconds and the LED will flash.
3. Press the **FIRE ON**  button on the remote control. The fire will turn on & off twice.

The procedure is now complete and the fire is once again ready for use. **(If no illumination turn off main on/off switch and leave for one minute to reset software).**

### Changing battery in the remote

Your remote uses a CR2032 Lithium Battery, replacements are available from Flamerite Fires stockists, most electrical or photographic stores. Ensure battery is disposed of safely. Do not dispose of in fire, do not swallow and keep away from children.

### Cleaning

Any metalwork on the fire can be cleaned with a soft cloth and non-abrasive cleaner. A standard glass cleaner maybe used on the front glass panel.

### WARNINGS

- Do not use the fire in the vicinity of a bath shower or swimming pool.
- Never use the fire to dry laundry.
- Never install the fire directly underneath a fixed main socket.
- Never cover the appliance during the operation of the fire.
- The use of an extension lead is not recommended.
- Particular caution should be applied to ensure that children do not play with the marbles/coal.
- As with any electrical appliance whilst the instructions aim to cover as many eventualities as possible, caution and common sense should be applied when operating your appliance, particularly in the vicinity of small children.

### PROBLEM SOLVING

No power to the fire

Check the wall socket, plug and fuse.

No illumination

**Turn off main on/off switch and leave for one minute to reset software** or Check dimmers set too low. Check bulbs have not blown or internal fuse has not blown (see maintenance). Heater will still work if any of the above are the case.

Heater cuts out continually

The safety cut has operated see note on operating the Fire. Where the inset fire is being used in an existing chimney, it is important that the chimney is blocked off to prevent airflow problems with the fire. Where a chimney is not blocked off sufficiently it will cause the heater to cut out and the flame effect to stop or work poorly.

Remote will not work.

Check battery. See maintenance, Changing or matching remote frequency.

Loud humming noise when illuminated

Due to moving parts, the electric fire will make a noise. This may vary slightly. For a comparison it may be necessary to visit your local dealer. **Important: your home is quieter than a busy store.**

Noise from the heater when in use

Same as above. As well as a slight humming noise the sound of rushing air will be apparent. Both are normal.

Your fire is guaranteed for one year from the date of purchase. In the unlikely event of a breakdown you have access to our customer services team simply call **01543 251122** during office hours, 9am – 5pm.