

# evonicfires

quality electric fires built in britain



## Installation & User Instructions:

### Models:

**Amathus, Albany, Almyra, Brooklyn, Cestino, Casal, Caleta, Costanza, Casis, Fusion, Harlem, Iowa, Londa, Nebraska, Phantom, Ridgewood, Seraph, Saphir, Soul16, Scala, Tiago**

Once installed, the installer should take the appropriate steps  
To ensure that the user understands how the appliance operates and  
Should make the customer aware of the appliances basic service requirements.



All Evonic fires products meet the requirements of the EC Directives 2004/108/EC and 2006/95/EC.

These directives have been met by compliance with the following standards:

BS EN 60335-1:2002

BS EN 60335-2-30:2003

BS EN 6100-6-3:2001

Please read these instructions before installation or use and keep this booklet handy for future reference.

### **Safety:**

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

### **General Warnings:**

**Never** leave children unsupervised with an unguarded heater.

**Never** obstruct or cover the heater outlet.

**Never** install or use this product where it may come in contact with water i.e. a bathroom or wet room.

**Never** use aerosols or steam cleaners near this product.

**Never** route the electric cable near the heater outlet.

**Never** route the electric cable under carpets or floor coverings.

**Never** install this product close to curtains or combustible materials.

**Never** Use the heater to dry clothes or other objects.

**Never** remove the fireplace surrounding without isolating the electric supply.

### **Important electrical safety:**

This appliance must never be installed above or in front of a fixed electric socket.

The electrical socket must be easily accessible to isolate the supply during maintenance and cleaning.

This appliance is supplied with a two meter power lead, which has a 13Amp moulded three pin plug to connect to a standard 230/240V plug socket.

This appliance must always be earthed. If in any doubt consult a suitably competent person.

## Replacement plug: (Please note that it may invalidate your warranty if the moulded plug is removed)

This appliance must only be connected to a 230/240 Volts AC 50Hz supply. Before connecting the fire, check that the supply voltage is the same as stated on the fire. This appliance must only be used on a AC supply, fuse rating 13Amp.

The wires in the mains lead are coloured in accordance with a standard UK supply, these being:

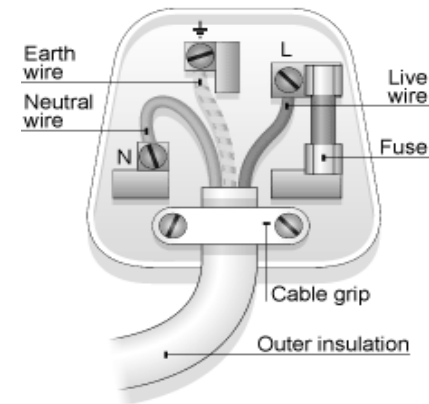
GREEN/YELLOW – EARTH

BLUE – NEUTRAL

BROWN – LIVE

As the colours of the mains lead of this appliance may not match the coloured markings used to identify the terminals in a plug, please observe the following:

- The green and yellow wire must be connected to the terminal in the plug which is marked with the letter E or the earth symbol.
- The blue wire must be connected to the terminal in the plug marked with the letter N.
- The brown wire must be connected to the terminal in the plug marked with the letter L.
- If the plug is damaged, replace or consult a qualified electrician.
- Replace fuses only with fuses of the correct size and rating.



## Servicing:

Only a competent person should service this appliance.

We recommend that this appliance is serviced every 12 months.

**Warning:** Before carrying out any repairs or servicing, ensure that the power supply cord is removed from the mains supply.

## **Replacing the Bulbs:** (Please ensure that the appliance is disconnected from the mains supply before proceeding).

**Models: Amathus,Casis,Seraph,Phantom** The above models use x1– STD Bayonet 20W Energy saving lamps.

To change the bulbs in this product you must first remove all pebbles,coals,logs or embers from the orange fuel bed.

1. Locate the x2 fixing screws on the left and the right side of the Fret.(4x in total).
2. Remove all 4x screws to release the fret. This will allow access to the bulb).
3. Replace faulty bulb and reverse steps 1,2.

**Models: Saphir,Casal,Caleta,Costanza,Tiago:**

The above models use x1– STD Bayonet 20W Energy saving lamps.

To change the bulbs in this product you must first remove all pebbles,coals,logs or embers from the orange fuel bed.

1. Remove Fret & Ash pan.
2. Locate 3x screws from the front (blanking) Plate.
3. Remove all x3 screws to release the blanking plate. This will allow access to the bulb).
4. Replace faulty bulb and reverse steps 1,2,3.

**Model: Almyra**

The above models use x2– STD Bayonet 20W Energy saving lamps.

To change the bulbs in this product you must first remove all pebbles,coals,logs or embers from the orange fuel bed.

1. Remove fascia/Front. Lift and unhook).
2. Locate 3x screws from the front (blanking) Plate.
3. Remove all x3 screws to release the blanking plate. This will allow access to the bulb).
4. Replace faulty bulb and reverse steps 1,2,3.

**Model: Londa**

The above model uses x1– STD Bayonet 20W Energy saving lamps.

1. To change the bulbs in this product you must first remove all pebbles,coals,logs or embers from the orange fuel bed.
2. Locate 3x screws on the left and the right of the fire case.(6x in total).
3. Remove all 6x screws to release the fascia. This will allow access to the bulb).
4. Replace faulty bulb and reverse steps 1,2,3.

**Please Note: EVOFLAME & EVO3D Products do not require replacement bulbs. (LED).**

## **INSTALLATION REQUIREMENTS:**

### **INSET MODELS:**

**This product has been designed to be installed into a standard 420mm(W) x 570mm(H) x 100m(D)**

If the product is to be installed into an open chimney or flue, it is important that the chimney/flue is blocked off to prevent any up/down draughts and falling debris which could restrict and alter the airflow to the product.

It is also important to ensure that the product has a minimum clearance around it of 15mm, this is to ensure that the product can circulate the required airflow for the heater unit.

The product should never be sealed into an opening with the use of silicones or adhesives as this can also alter the airflow and hinder any further servicing of the product.

Please refer to the technical specification table for further information, with reference to measurements.

**(Heater unit cut-out)** (This is a safety feature, to safeguard against further damage to the product).

If the airflow is restricted, the heater will automatically turn off. This can occur due to incorrect installation or obstruction.

To reset the heater function:

- isolate from the mains power supply.
- Leave product to cool.
- After a suitable cooling down period, remove the obstruction if obstructed, and check installation.
- After 10 minutes the thermo switch (cut-out) in the heater will reset.

**Please note that both the effect fan and heater fan emit a low decibel noise, both of which are normal operating characteristics.**

# OPERATING INSTRUCTIONS

The appliance can be operated manually using the rocker switch to the left of the heater outlet, or by remote control. To operate, first press the right master switch (located on the right underside of the flame screen of the product) which is marked (O/I) to the ( I ) position then perform the following actions:

## **FLAME EFFECT ONLY (NO HEAT)**

**Manual** – Press the rocker switch on the appliance once.

**Remote** – Press the button marked  on the remote handset.

## **FLAME EFFECT WITH 1Kw OF HEAT**

**Manual** – Press the second rocker switch on the appliance to the ( I ) position.

**Remote** – Press the button marked  on the remote handset.

## **FLAME EFFECT WITH 2Kw OF HEAT**

**Manual** – Press the third rocker switch on the appliance to the ( II ) position.

**Remote** – Press the button marked  on the remote handset.


## **STANDBY MODE – NO HEAT OR FLAME EFFECT**

**Manual** – Press the first rocker switch on the appliance to the ( O ) position.

**Remote** – Press the button marked  on the remote handset.

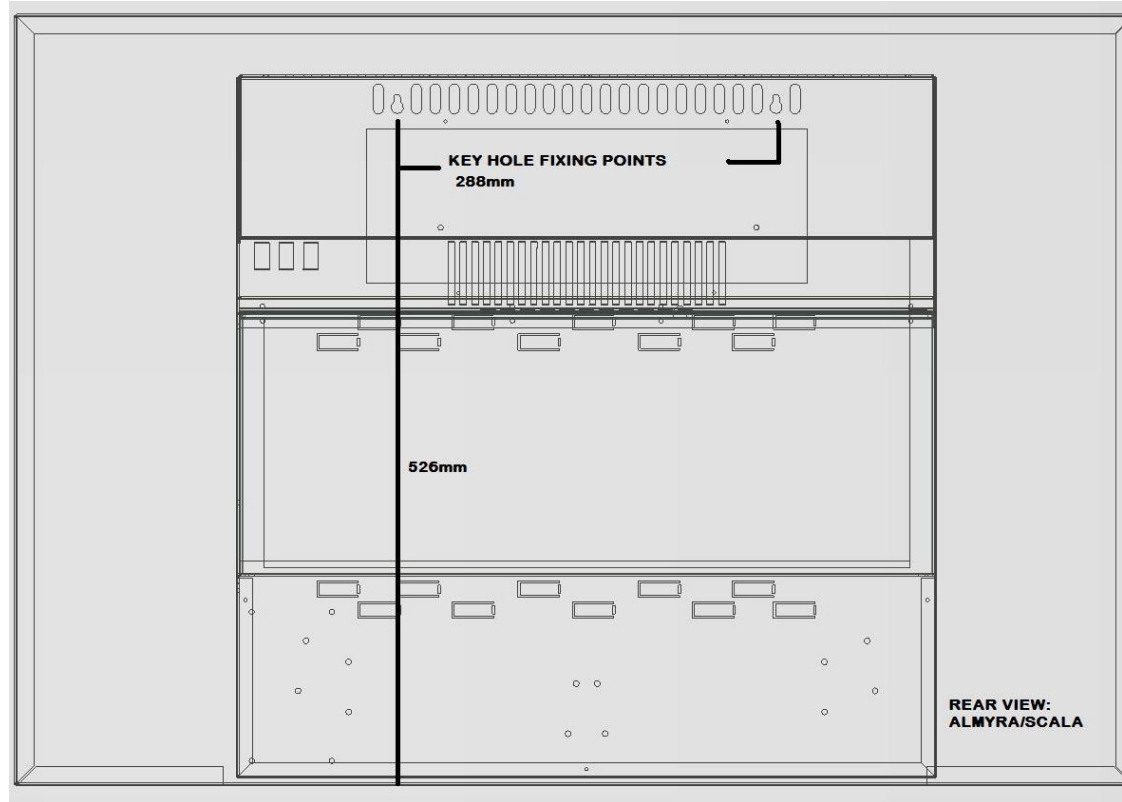
## **FLAME EFFECT – DIMMER FUNCTION (EVO-FLAME PRODUCTS ONLY)**

**Manual** – N/A No dimmer function on a manual control product.

**Remote** – Press the button marked  on the remote handset once, and then again to stop the dimmer at the desired setting.

## Installation: Wall Mounted Models.

Evonic Fires Ltd recommends that heavy duty wall anchors or equivalent to Medium or Heavy weight Approved are used when installing on to hollow/studded walls)



Inset Opening sizes: - (Almyra/Scala) = Minimum Height 545mm x width 545mm. This measurement includes a 15mm aeration gap around the product.

(Please note that the Almyra/Scala is supplied with a shroud/spacer this should be removed before inseting the product into a wall, as failure to do this will result in the heater unit to over heat.)

### Installation Requirements Models: Almyra/Scala

Key hole fixing points can be found in the rear of the fire case.

Fixing point Positions for the **Almyra**: Width 288mm x Height 518mm

Fixing point Positions for the **Londa**: Width 193mm x Height 453mm

**EVOFLAME Fuel layout:**

**EVOFLAME products can be supplied with different fuel types.**

**In order to optimize the products flame effect, evonic fires suggest that the below fuel layouts are followed.**



**LOG & PEBBLE FUEL SET.**

**SUGGESTED LAYOUT =**



**SMALL LOG FUEL SET.**

**SUGGESTED LAYOUT =**





**Guarantee:**

**Conditions of warranty:**

If this appliance should prove to be defective due to faulty design, materials or workmanship within 24 months of purchase, the product will be repaired free of charge, subject to the following conditions:

The electric fire shall have been purchased and used solely within the UK and Ireland for domestic purposes and in accordance with the Users operating instructions.

It is the purchasers responsibility to prove that the unit is under warranty, e.g. receipt of purchase.

All warranties, will be invalidated if unauthorised repairs or modifications are made to the electric fire, or in case of accident, misuse or damage caused by improper installation, or to damage occurring during transit to or from the repairer and altered or missing serial numbers.

Any parts, which have been replaced under this warranty, shall become our property.

The company shall not be liable for any consequential loss or damage what so ever, arising from or in connection with this electric fire.

This Warranty does not apply to Heating elements, Bulbs or fuses.

'No fault found', service calls and installation errors are not covered under the manufacturers warranty and will result in a charge being made for the Call-Out by our appointed service engineer.

This warranty is in addition to and does not affect the purchasers statutory rights of consumers.

**Evonic Fires Ltd**  
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## EXTENDED WARRANTY:

In order to qualify for an additional 12 months warranty, Please complete the form below.

**This form must be submitted no later than 30 - days after the purchase of the product.**

**NAME:**

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**ADDRESS:**

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**MODEL:**

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**SERIAL NO:**

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**DATE OF PURCHASE:**

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**PURCHASED FROM:**

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**ADDRESS:**

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**INSTALLATION DATE:**

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**INSTALLED BY:**

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**Please submit this form along with a copy of receipt or invoice to the below address:**

**PLEASE NOTE THAT WARRANTY FORMS SUBMITTED WITHOUT A COPY OF RECEIPT OR INVOICE WILL BE NIL AND VOID.**

**Evonic Fires Ltd**  
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